



**State of North Carolina
Office of Information Technology Services**

Pat McCrory
Governor

Chris Estes
State Chief Information Officer

Memorandum

To: ITS Staff and Agency CIOs
From: Chris Estes *CS*
Subject: IT Management Matrix
Date: April 16, 2013

We are pleased to announce our new IT Senior Leadership Team and the changes that will be taking place in the coming weeks. With this announcement, we begin filling in names on the IT management chart that we have been sharing for the last several weeks (attached below).

We are organizing the Office of Information Technology Services into four broad groups: Plan, Build, Operate and Share.

Crossing Functional Leaders and Cabinet CIOs will have dotted-line reporting through the Governor's Executive Team. For example, Pam Frazier will report to the State CIO, but have a dotted-line reporting to the Office of State Personnel. Cabinet CIOs will report to Cabinet secretaries, but have dotted-line reporting to the State CIO. Other CIOs align in the new CIOs Center of Excellence.

A functional organization chart will be distributed in the coming weeks to provide additional details. In the meantime, keep your focus on providing great service, and thank you for your efforts.

IT Senior Leadership Team

Aaron Wienshienk, Plan IT Executive (*Starts April 29, 2013*)

Aaron will lead the planning, strategy and development of the Enterprise Architecture that starts with improving the business case and requirements definition processes in partnership with agency CIOs. He was recently a Partner at Accenture, where he collaborated with client CIOs and leadership teams to plan, develop and implement solutions that optimized technology portfolios to reduce complexity and improve service. Prior to Accenture, Aaron was a Chief Technology Officer and Deputy CIO for the State of Kansas Department of Labor, where he developed the agency's five-year technology strategy in unison with the Agency CIO.

Micky Verma, Build IT Executive (*Effective May 1, 2013*)

Micky will lead the strategy and development of simple and more agile Software Development Life Cycles (SDLCs), working with agency CIOs. The goal is to reduce the variations of SDLCs for projects currently under way with a total cost of about \$1.6 billion. The outcome will drive standardization, reduce duplication and provide consistent SDLCs. His broad IT experience in both the state and private sector includes application development and service delivery.

TBD, Operate IT Executive (*Coming Summer 2013*)

This position is currently posted. The IT Executive leading Operate will work closely with Cabinet CIOs to establish consistency and standards across operational service functions currently in the Cabinet agencies to provide efficiencies and common customer experiences.

Jeff King, Share IT Executive (*Starts April 30, 2013*)

Jeff will lead the Shared Services products and operations. He was the Director of World Wide Operations at Cisco Systems, where he led the operations team supporting World Wide Datacenter business. His prior responsibilities include Vice President, Commercial IT Operations for GlaxoSmithKline, where he led a staff of 350 IT professionals. He also served as a Senior Manager at Price Waterhouse, where he developed service offerings around process reengineering and process improvement.

Randy Barnes, Finance IT Executive (*Acting*)

Randy will lead the IT Finance functions. She will report to the State CIO and have dotted-line reporting to the Office of State Budget. Randy's leadership experience in IT, combined with her knowledge of finance and state budgeting from an agency perspective will be valuable as we fix the rates. She has served as CIO at the Department of Transportation and the Department of Revenue. Joyce Wallace will be the Director of Financial Services on the Finance IT team.

Pam Frazier, Human Resources

Pam will lead our Human Resource functions. She will report to the State CIO with dotted line reporting to Office of State Personnel. She has broad experience in state government and assisting in recruiting and retaining IT professionals.

Danny Lineberry, Communications

Danny will lead our Communication efforts around public, legislative, and policy topics. He will report to the State CIO with dotted line reporting to the Governor's Communications Office. Danny's background is in journalism, public policy and communications.

Erik Ross, Innovation (*Acting*)

Erik will lead our innovation efforts in partnership with agency CIOs, higher learning, vendors, and citizens. He was Senior Vice President, Research & Development Executive at Bank of America, where he led innovation and research efforts for the bank. He directed future banking and big data research

with the MIT Media Lab and Carnegie Mellon's Human Computer Interaction Institute and managed the relationships with these institutions. His background also includes leadership roles with technology startups, data mining and quantitative analytics teams, and shared services technology.

TBD, General Counsel (*Coming May 2013*)

This position will lead IT legal matters and report to the State CIO with a dotted line reporting to the Governor's General Counsel. The position will work closely with Richard Bradford and Bob Smith as they continue to support IT legal matters from the Attorney General's Office.

TBD, Supply Chain (*Coming Summer 2013*)

This position is currently posted. The position will lead the procurement and vendor management.

TBD, Risk/Security (*Coming Summer 2013*)

This new position will lead new capability around IT Risk Management and Security.

TBD, Process Program (*Coming Summer 2013*)

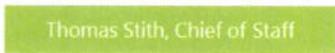
This position will lead the horizontal processes, products and services management. Current programs include the Criminal Justice Information Network (CJIN), the Center for Geographic Information and Analysis, and the 911 Board.

Cabinet CIOs

Cabinet CIOs will report to their respective agency heads, with dotted-line reporting to the State CIO. They are Joe Cooper, David Ulmer, Bob Brinson, Tracy Doaks, Keith Werner, Thomas Parrish, Michael King, Stan Yarbrough, Robert Zenkel, Anita Ward, and John Correllus (attached below).

cc: Governor's Executive Team

IT Management Matrix



	Commerce	DOT	DENR	DHHS	DOA	DPS	DCR	Revenue	OSP	OSBM	
Cabinet Secretaries	Sharon Decker	Tony Tata	John Skvarla	Aldona Was	Bill Daughtridge	Kieran Shanahan	Susan Kluttz	Lyons Gray	Neal Alexander	Art Pope	
Cabinet CIOs	Michael King & Stan Yarbrough	David Ulmer	Keith Werner	Joe Cooper	Robert Zenkel	Bob Brinson	Thomas Parrish	Tracy Doaks	John Correllus	Anita Ward	Chris Estes