Charlotte-Mecklenburg Police Department
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Real Time Crime Center
Leveraging technology real time to assist in addressing crime – focus on most serious crimes, primarily violent felonies, and events that are significant in nature during the initial response/stages of the investigation
Location and Contact

- CMPD - Law Enforcement Center
- Second Floor – old command center space
- Monitor radio channel of priority one calls while assisting
- Phone: 704-336-3707 (not a public number)
- Request dispatch contact RTCC
- Normal hours of operation: 0700-0300
### Resources: Databases and Alerts

#### CMPD LIVE
- Asset/Resource location

#### Data Bases
- Examples
  - KBCOPS
  - CJLEADS
  - COPLINK
  - CAD-I/Net

#### Electronic Monitoring
- Proximity Report

#### Shot Spotter
- Flex Alerts
- Incident Portal
- Locations
  - Central – 2 sq miles
  - Providence – 1 sq mile
  - Hickory Grove – 2 sq miles
<table>
<thead>
<tr>
<th>License Plate Readers</th>
<th>Cameras</th>
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<tbody>
<tr>
<td><strong>Total assets:</strong></td>
<td><strong>Partnership between CMPD, CDOT, and CATS</strong></td>
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<tr>
<td>▪ 95 fixed cameras covering 21 intersections</td>
<td>▪ Access to approx. 1,000 cameras</td>
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<td>▪ 13 Road Warrior trailers</td>
<td>▪ Recorded video stored for 10 days</td>
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<td>▪ 4 mobile/handheld devices</td>
<td>▪ Future access to private video</td>
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<td><strong>Approximately 1.5 million reads per week</strong></td>
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<td>▪ 300 stolen vehicles</td>
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<td>▪ 400 stolen tags</td>
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<td><strong>Data retained 6 months</strong></td>
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Operations

- Immediate Response
- Post Correlation Support
- Proactive Resource Use
Immediate Response

- Violent Felonies
- Significant Events
- Examples:
  - Homicide
  - ADW serious injury
  - Kidnapping
  - Armed Robbery
  - SIOD
  - Special Events
Immediate Response

Information Sources

- CAD/iMobile
- Police Radio
- CMPD Live
- Officer on Scene
- Shot Spotter
Immediate Response

- Monitor for priority events
- Switch to appropriate talk group
- Monitor call comments and related radio traffic
- Check assets/resources
- Report findings to investigating officers
- Complete KBCOPS supplement and other documentation as necessary
Violent Felonies
Events significant in nature
Spreees and Trends
Examples:
- Advanced video review
- Advanced LPR support
- Data Mining
Proactive Resource Use

- Monitoring of resources based on crime trends and/or hot spots
- Placing of resources to address crime sprees
- Division operations
- Support to events drawing significant crowds
Armed suspects pointed a handgun at the victim, took property, then fled the scene in a gold Infiniti, partial license plate given by victim/witness.

Checked LPR system with partial plate and located possible suspect vehicle.

Researched vehicle owner and determined previous unlawful use by her 18-year-old foster child, fits suspect description.

Possible destination of suspect relayed to units.

Officer conducted a felony stop and 4 subjects detained.

Robbery Detectives responded and a show up was conducted.

During the course of the show up the victim identified each person who was in the vehicle and their role in the robbery.

The victim’s property was recovered.

Two handguns were located.
Three robberies occurred over a nine-day period, two at Kangaroo Gas Stations in Charlotte and one at a CVS pharmacy in Matthews. Suspects were outfitted in tactical type attire and seemed to have some sort of training in firearms handling. Suspect vehicles were confirmed to be motorcycles following the third robbery. Extensive video review was conducted by RTCC. Results showed that if suspects while conducting the robberies left from and immediately returned to their home base, their place of residence was within a particular apartment complex. Robbery Detectives followed up at the complex and located the motorcycles and suspects, along with multiple firearms and evidence from the robberies.
Conclusion

- Assisted in over 3800 Investigations
- 1520 or 40% violent offenses
- 645 or 42% violent offenses cleared
- 31% cleared within 24 hours
- 59% cleared within 7 days
- 1020 suspects arrested, including 773 for violent felony offenses
Contact

Captain Allan Rutledge
601 East Trade Street
Charlotte, NC 28202
Arutledge@cmpd.org
(704) 432-0380